MODEL 9200
(SUPERSCRIP™)

INSTALLATION GUIDE

VERSION 1.0
TDN 07100-00028 09/2003

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USE OF THIS PRODUCT IN A MANNER OTHER THAN THOSE DESCRIBED IN THIS MANUAL MAY RESULT IN PERSONAL INJURY.

USA TELECOM:

Statement of Compliance: This equipment complies with Part 68 of the FCC rules. Located in the control area of the terminal is the product label. This label lists the FCC registration number and ringer equivalence number of the unit. If requested, this information must be provided to the telephone company.

USCO/FIC Codes: When ordering service from the telephone company for the 9200 SuperScrip, the following information should be supplied:

Universal Service Order Code (USOC): RJ-11C
The Facility Interface Code (FIC): 02LS2

Plug and Jack: The plug and jack used to connect this equipment to premise wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. The telephone cord is designed to be connected to a compatible modular jack that is also compliant.

Ringer Equivalent Number (REN): The REN is used to determine the number of the devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of the RENs should not exceed five (5). To be certain of the number of devices that may be connected to a line, as determined by the local RENs, contact the local telephone company.

Harm to the Network: If the 9200 SuperScrip causes harm to the telephone network, the telephone company will notify the customer that a temporary discontinuous of service may be required. If advanced notice is not possible, the telephone company will notify the customer as soon as possible. You will be advised of your right to file a complaint with the FCC if you believe it’s necessary.

Notification of Changes in Telephone Company Equipment: The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advanced notice in order for you to make necessary modifications to maintain uninterrupted service.

Repairs and Returns: If telecom compatibility trouble is experienced with the 9200 SuperScrip, you may contact for repairs and warranty information: Triton at 1-228-868-1317.

Triton Systems of Delaware, Inc.
522 East Railroad Street
Long Beach, MS 39560
If the equipment is causing harm to the network, the telephone company may request that you disconnect the equipment until the problem is resolved. Repairs should be made only by qualified factory representatives.

Party Lines: The 9200 SuperScrip must not be used on party lines.

Alarm Equipment: The 9200 SuperScrip should have its own dedicated phone line. Do not install the 9200 on the same line as alarm equipment.

Electrical Safety Advisory: Telephone companies report that electrical surges, typically lightening transients, are very destructive to customer equipment connected to AC power sources. This has been identified as a major nationwide problem. A commercially available power surge suppressor is recommended for use with the 9200 to minimize damage in the event of an electrical surge.

**CANADIAN IC COMPLIANCE NOTICE:**

The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate terminal equipment technical requirements document(s). The department does not guarantee the equipment will operate to the user’s satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas. Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

**NOTICE:**

The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.
AVIS:
L’étiquette d’Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d’exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n’assure toutefois pas que le matériel fonctionnera à la satisfaction de l’utilisateur.
Avant d’installer ce matériel, l’utilisateur doit s’assurer qu’il est permis de le raccorder aux installations de l’entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L’abonné ne doit pas oublier qu’il est possible que la conformité aux conditions énoncées ci-dessus n’empêche pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur. L’entreprise de télécommunications peut demander à l’utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l’utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l’utilisateur doit s’assurer que tous les fils de mise à la terre de la source d’énergie électrique, des lignes téléphoniques et des canalisations d’eau métalliques, s’ils y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales. Avertissement: L’utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d’inspection des installations électriques, ou à un électricien, selon le cas.

AVIS:
L’indice d’équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d’une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d’indices d’équivalence de la sonnerie de tous les dispositifs n’excède pas 5.

AUSTRALIAN TELECOM:
The 9200 should have a dedicated telephone line. It should not be placed on the same line as other equipment. In the event of problems, you should contact your equipment supplier in the first instance. This unit uses only Dual-Tone Multi-Frequency (DTMF) address signaling.

**Warning**
This equipment will be inoperable when main power fails.

SOUTH AFRICA
This equipment complies with Part 68 of the FCC rules. If the equipment is causing harm to the network, the telephone company may request that you disconnect the equipment until the problem is resolved. Repairs should be made only by a qualified factory representative.
Party Lines: The Model 9200 series cash dispenser must not be used on party lines.

Alarm Equipment: The Model 9200 series cash dispenser should have its own dedicated phone line. Do not install the 9200 on the same line as alarm equipment.

Electrical Safety Advisory: Telephone companies report that electrical surges, typically lightening transients, are very destructive to customer equipment connected to AC power sources. This has been identified as a major nationwide problem. A commercially available power surge arrestor is recommended for use with the Model 9200 to minimize damage in the event of an electrical surge.

This unit uses only DTMF address signaling.

EMISSIONS (EMI)

This device complies with Part 15 of the FCC rules. Operation is subject to the following two (2) conditions:
1) This device may not cause harmful interference.
2) This device must accept any interference received, including interference that may cause undesired operation.

Note:
This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

CANADA
This Class A digital apparatus complies with Canadian ICES-003. Cet appareil numerique de la classe A est conforme a la norme NMB-003 Canada.

AUSTRALIA
**Warning**

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

SOUTHAFRICA
**Warning**

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.
What’s in This Installation Guide

This Installation Guide gives step-by-step procedures for completing the physical installation of a Model 9200 SuperScrip. This guide covers pedestal, table-top, and signage installation for a 9200 terminal. The Installation Guide is divided into the following sections:

**Notice**

Equipment is to be installed by trained personnel, in accordance with the installation instructions provided with each unit.

☐ **ATM Installation for Accessibility.** Describes the basic Americans with Disabilities Act (ADA) requirements for ATM location and access. Note: These are the general requirements that should be applicable to most installation locations; Please verify the specific requirements with the state where the terminal is to be installed, prior to installation. For state contact information, you may call the ADA information line at 1-800-514-0301.

☐ **Environmental Precautions Checklist.** Describes the general environmental precautions that need to be considered when installing the SuperScrip terminal. To help ensure proper operation of the unit, ensure the environmental criteria listed in this checklist are met.

☐ **Kiosk Installation.** Describes how to install the Scrip pedestal for a Kiosk location.

☐ **Table-Top Installation.** Describes how to install the Scrip terminal for Table-Top operation.

☐ **Advertising Sign Installation.** Describes how to install signage for the Scrip terminal.
ATM INSTALLATION FOR ACCESSIBILITY
ATM INSTALLATION FOR ACCESSIBILITY

1. This document supercedes all other information provided by Triton for ATM installation for accessibility.

2. Information provided in this manual is based on federal guidelines (ADA Accessibility Guidelines for Buildings and Facilities – ADAAG), as amended through January 1998. You should verify it has not been amended. States may also have accessibility codes. These codes may be more restrictive than the federal guidelines. Please verify this with the state where the ATM is to be installed prior to installation. For state contact information, you may call the ADA information line.

3. For countries other than the US, please use the guidelines for accessibility for that country.

4. A complete copy of the ADAAG referred to here can be found at http://www.access-board.gov. Included in this document is the section of the ADAAG specifically for ATMs. For additional information on floor surfaces and other ADAAG requirements, please see the complete specification.

4.34 Automated Teller Machines.

4.34.1 General. Each machine required to be accessible by 4.1.3 shall be on an accessible route and shall comply with 4.3.4.

4.34.2 Clear Floor Space. The automated teller machine shall be located so that clear floor space complying with 4.2.4 is provided to allow a person using a wheelchair to make a forward approach, a parallel approach, or both, to the machine.

4.34.3 Reach Ranges.

(1) Forward Approach Only. If only a forward approach is possible, operable parts of all controls shall be placed within the forward reach range specified in 4.2.5.

(2) Parallel Approach Only. If only a parallel approach is possible, operable parts of controls shall be placed as follows:

(a) Reach Depth Not More Than 10 inches (255 mm). Where the reach depth to the operable parts of all controls as measured from the vertical plane perpendicular to the edge of the unobstructed clear floor space at the farthest protrusion of the automated teller machine or surround is not more than 10 inches (255 mm), the maximum height above the finished floor or grade shall be 54 inches (1370 mm).
(b) **Reach Depth More Than 10 inches (255 mm).** Where the reach depth to the operable parts of any control as measured from the vertical plane perpendicular to the edge of the unobstructed clear floor space at the farthest protrusion of the automated teller machine or surround is more than 10 inches (255 mm), the maximum height above the finished floor or grade shall be as follows:

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**EXCEPTION:** Where a function can be performed in a substantially equivalent manner by using an alternate control, only one of the controls needed to perform that function is required to comply with this section. If the controls are identified by tactile markings, such markings shall be provided on both controls.

4.34.4 **Controls.** Controls for user activation shall comply with 4.27.4.

4.34.5 **Equipment for Persons with Vision Impairments.** Instructions and all information for use shall be made accessible to and independently usable by persons with vision impairments.

(20) Where automated teller machines (ATMs) are provided, each ATM shall comply with the requirements of 4.34 except where two or more are provided at a location, then only one must comply.

**EXCEPTION:** Drive-up-only automated teller machines are not required to comply with 4.27.2, 4.27.3 and 4.34.3.

4.2.4* **Clear Floor or Ground Space for Wheelchairs.**

4.2.4.1 **Size and Approach.** The minimum clear floor or ground space required to accommodate a single, stationary wheelchair and occupant is 30 inches by 48 inches (760 mm by 1220 mm) (see Fig. 4(a)). The minimum clear floor or ground space for wheelchairs may be positioned for forward or parallel approach to an object (see Fig. 4(b) and 4(c)). Clear floor or ground space for wheelchairs may be part of the knee space required under some objects.
4.2.4.2 Relationship of Maneuvering Clearance to Wheelchair Spaces. One full unobstructed side of the clear floor or ground space for a wheelchair shall adjoin or overlap an accessible route or adjoin another wheelchair clear floor space. If a clear floor space is located in an alcove or otherwise confined on all or part of three sides, additional maneuvering clearances shall be provided as shown in Fig. 4(d) and 4(e).

4.2.4.3 Surfaces for Wheelchair Spaces. Clear floor or ground spaces for wheelchairs shall comply with 4.5.

4.2.5* Forward Reach. If the clear floor space only allows forward approach to an object, the maximum high forward reach allowed shall be 48 inches (1220 mm) (see Fig. 5(a)). The minimum low forward reach is 15 inches (380 mm). If the high forward reach is over an obstruction, reach and clearances shall be as shown in Fig. 5(b).

4.2.6* Side Reach. If the clear floor space allows parallel approach by a person in a wheelchair, the maximum high side reach allowed shall be 54 inches (1370 mm) and the low side reach shall be no less than 9 inches (230 mm) above the floor (Fig. 6(a) and 6(b)). If the side reach is over an obstruction, the reach and clearances shall be as shown in Fig 6(c).
For a front approach, where the depth of the alcove is equal to or less than 24 inches (610 mm), the required clear floor space is 30 inches by 48 inches (760 mm by 1220 mm).

For a side approach, where the depth of the alcove is equal to or less than 15 inches (380 mm), the required clear floor space is 30 inches by 48 inches (760 mm by 1220 mm).

For a front approach, if the depth of the alcove is greater than 24 inches (610 mm), then in addition to the 30-inch (760 mm) width, a maneuvering clearance of 6 inches (150 mm) in width is required.

For a side approach, where the depth of the alcove is greater than 15 inches (380 mm), then in addition to the 48-inch (1220 mm) length, an additional maneuvering clearance of 12 inches (350 mm) is required.
Figure 5a. Forward reach, unobstructed.

Figure 5b. Forward reach, obstructed.

NOTE: z shall be ≤ 25 in (635 mm); z shall be ≥ x. When x ≤ 20 in (510 mm), then y shall be 48 in (1220 mm) maximum. When x is 20 to 25 in (510 to 635 mm), then y shall be 44 in (1120 mm) maximum.
Figure 6a. Parallel approach - side reach.

Figure 6b. Parallel approach - high/low side reach.

Figure 6c. Side reach, obstructed.
ENVIRONMENTAL PRECAUTIONS CHECKLIST
When installing a SuperScrip terminal, some general environmental precautions need to be considered. We have discovered that there are some devices that may interfere with the performance of the unit.

Evaluate the location where the terminal will be installed. To help ensure proper operation of the unit, ensure the environmental criteria listed in this checklist are met.

TEMPERATURE/HUMIDITY

1. The unit needs to be in an environmentally-controlled location, with no extreme fluctuations in temperature or humidity. Generally, these parameters must fall within the following ranges:
   - Temperature
     - 10-40 Deg. C
       - 50-104 Deg. F
   - Relative Humidity
     - 20% - 80%
     - (Non-Condensing)

AC POWER REQUIREMENTS

2. Ensure the following AC power requirements are met:

   **Dedicated source.** The SuperScrip AC power feed will be a dedicated line, to which no other electrical devices are connected. The terminals power line will be wired for a single “duplex”-style outlet and connected directly to the AC service panel.

   **Isolated Ground.** An equipment grounding conductor that is insulated from the conduit or raceway and all other grounding points throughout its entire length. The only points of electrical connection will be at the duplex outlet and service panel ends of the line.

DEDICATED TELEPHONE

3. Ensure the following telephone-line requirements are met:

   **Dedicated line.** The telephone line servicing the SuperScrip will not be a “party” line or any other shared type connection.

   Before connecting to a PSTN (Public Switched Telephone Network), check the national and local PSTN codes to assure proper connection interface compliance.

   **Proximity to Interference Sources.** The telephone line must not be in close proximity to “noisy” devices that could induce interference into the terminals communications channel. See the next section for additional information on “interference sources.”

RF INTERFERENCE

4. Ensure there are no devices near the terminal that may cause RF interference, such as:

   - TVs
   - Coolers
   - Security Devices
   - Neon Signs
   - Devices with Compressors
INSTALLATION PROCEDURES
(KIOSK, TABLE-TOP, SIGNAGE)
Follow these steps to install the SuperScrip pedestal unit:

1. Select a mounting location for the SuperScrip Kiosk pedestal. Place the unit at this location (See Figure 1). Make sure there are no obstructions that would limit access to the unit. There should be convenient access to an AC power outlet and telephone jack.

2. Remove the lower sign panel. The lower sign panel is held in place by a securing plate, which must be removed first, as shown in Figures 2a and 2b. Note the two screws that secure the plate to the kiosk pedestal frame.

Once the plate has been removed, the sign can be removed from the cabinet, as shown in Figures 3a through 3d.
3. Mark the drilling points. Locate the four (4) hole cut-outs in the metal floor of the pedestal base. Use them to mark the drilling points for the pedestal mounting holes. (Figure 4)

**Preferred Method.** Place the included mounting hole drill template on the floor in the designated location and tape it into position. Be certain there are no physical obstructions that would prevent the cabinet from being installed in this location, or otherwise limit access to the unit!
Use a center punch tool (or equivalent) to mark the center of each mounting hole, as indicated on the template. Use a felt-tip pen or other marker to **carefully mark the front corners of the cabinet**. These marks will serve as guides to align the cabinet in the final mounting position. Remove the template. **Figure 5** provides an example (not to scale) of the template.

**Alternative Method.** Move the pedestal to the location where it will be installed.

Locate the four anchor-bolt holes in the bottom of the cabinet (see **Figure 4**). Use a felt-tip pen or other marker to **carefully mark the center of each of these four holes on the floor and the front corners of the cabinet**. These marks will serve as guides to align the cabinet properly when it is moved into the final mounting position. Move the pedestal aside, to provide clear access to the mounting hole marks.

4. **Drill mounting holes.** Drill four (4) 3/8" holes, at least two inches deep, into the concrete flooring at the pedestal base locations marked previously. Use the 3/8" drill bit and electric drill. **(Figure 6)** Use a portable vacuum cleaner to remove any dust or debris that may have accumulated in the holes.

5. **Bolt pedestal down.** Move the pedestal back into position for mounting. Align the mounting hole cutouts in the pedestal floor with the mounting holes. Insert a 3/8" Expansion bolt through a washer and into each mounting hole. Firmly tighten the bolts down to secure the pedestal to the floor.

**WARNING**

This unit may be equipped with more than one power cord. **Disconnect All power cords prior to servicing!** For continued fault protection, follow the correct voltage and current ratings when replacing any fuses.
6. Route phone/power cables. Locate the unit’s phone and power cables in the pedestal enclosure and route the cables through the cutout in the lower rear corner of the cabinet (see Figure 4).

7. Install the lower sign panel and secure in place using the securing plate, as shown in Figures 7a through 7d. Apply pressure to the screws in the plate to lock it into position.

8. Connect the phone and power cables to the appropriate receptacles and complete the unit setup, as needed. Ensure the unit is operating normally.

**IMPORTANT**
1. AC power for the terminal should come from a dedicated source with an isolated ground.
2. The phone line used for the terminal shall not be shared with any other device!
Follow these steps to install the Table-Top SuperScrip unit:

1. Select a counter or table-top location for the SuperScrip terminal. Place the unit at this location (See Figure 1). Make sure there are no obstructions that would limit access to the unit. There should be convenient access to an AC power outlet and telephone jack.

2. Tape drill template to surface. Note that the template shows the bottom outline of the SuperScrip unit. Place the drill template on the mounting surface, drawing side up. Turn the diagram around so that the top of the diagram is nearest the front edge of the counter top (the edge from which the customers will approach and use the terminal). (Figure 2) This places the diagram in the correct orientation to show the proper placement of the unit. Tape the template in place. (Figure 3)
3. Use the center punch (or equivalent) to mark the drilling points as indicated on the template. Remove the template. (Figure 4)

4. Drill the four mounting holes at the locations marked in Step 3, using the 3/8” drill bit and electric drill. (Figure 5)

5. Place the SuperScrip on the mounting surface. Perform the following steps:

   - Open the unit using the enclosure security key,
   - Locate the power and telephone cables. Uncoil these cables. Carefully tilt the unit forward and route the cables through the snap connector on the side of the power supply housing. (Figure 6)
   - Route the cables through the selected channel (rear channel shown in Figure 7) Leave some slack in the cables.

6. Using two, 1/4” Bolts, secure the SuperScrip using the two mounting holes on the bottom right-hand side of the unit.

   - Place one flat washer under the head of each bolt and place the bolt through the mounting hole. The head of the bolt will be inside the unit. (Figure 8)
   - From underneath the mounting surface, place a flat washer, then a lock washer and finally a nut on each bolt. Tighten down with the 7/16” socket and ratchet wrench. (Figure 9)
OPTIONAL STEPS (7-9)
At this point, the SuperScrip unit has been secured on the right side. This may be sufficient for your application. If so, you can skip Steps 7-9, which involve removing the power supply in order to access the mounting holes on the left side of the unit. Go directly to Step 10, which concludes the installation procedure by closing, locking and placing the unit in service.

7. To access the remaining two mounting holes you must remove the unit’s power supply. Follow these steps to remove the power supply assembly:

- Disconnect the data cable at the power supply. (Figure 10)
- Remove the six power supply mounting screws using the #2 Phillips screwdriver. Note that two of these screws also secure the left stay arm to the power supply. (Figures 11 and 13)
- Move the left stay out of the way. (Figure 12)
- Lift the power supply out of the unit. (Figure 13) Caution: Unit may tip forward if not previously secured as directed in Step 6. Place the power supply to the side.

**WARNING**
This unit may be equipped with more than one power cord. **Disconnect All power cords prior to servicing!** For continued fault protection, follow the correct voltage and current ratings when replacing any fuses.
8. Using two, 1/4” bolts, secure the SuperScrip using the two remaining mounting holes on the bottom left-hand side of the unit.

- Place one flat washer under the head of each bolt and place the bolt through the mounting hole. The head of the bolt will be inside the unit. (Figure 14)
- From underneath the mounting surface, place a flat washer, then a lock washer and finally a nut on each bolt. Tighten down with the 7/16” socket and ratchet wrench. (Figure 9)

9. Re-install the power supply. Place the power supply module in the SuperScrip enclosure. (Figure 15)

Secure the module in place using the six screws removed in Step 7. Ensure the left stay arm is re-attached.

Re-connect the data cable to the appropriate connector on the power supply.

10. Close the SuperScrip and lock the unit using the security key. Connect the AC power and telephone cables to the appropriate receptacles and complete the unit setup, as needed. Ensure the unit is operating normally.

**IMPORTANT**

1. AC power for the terminal should come from a dedicated source with an isolated ground.
2. The phone line used for the terminal shall not be shared with any other device!
Follow these steps to install the Advertising sign for the SuperScrip unit:

1. Locate the advertising sign mounting holes on the rear of the top enclosure, as shown in Figures 1. If necessary, move the unit to provide access to the mounting holes.

2. Position the sign to attach it to the rear of the top enclosure. Note that the sign frame is angled to conform to the contour of the rear enclosure. Use the provided screws to attach the left and right sides of the sign to the rear of the top enclosure, as shown in Figure 2. If necessary, place the unit back into its operating location. (Figure 3) The sign installation is complete.

TOOL USE/SAFETY
Observe ALL safety precautions for operating hand and power tools! Wear eye protection while operating the electric drill and while using the hammer to drive anchor spikes into the floor!

ELECTRICAL/MECHANICAL SAFETY
Observe ALL safety precautions for electrical equipment. Exercise extreme care and use proper lifting techniques when moving heavy items!